

# The procedure for obtaining the license code for the update of the Codeks V10 software

Instructions for obtaining an offer and the license code for  
the Codeks V10 software updates



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To prepare an offer for updates of your Codeks system, you must first **send us a special update request** that lists all of the Codeks software you are currently using.

**i** You can generate the update request either in the Codeks Service Manager program or in a web browser using your administrator access to the Codeks application.

The procedure of generating a PDF request for updates in the Codeks Service Manager is described in **chapter 2a**, and the procedure of generating the request through your Codeks administrator access in a web browser is described in **chapter 2b**.

**i** If you are still using the Codeks software version Codeks 10.2.10.13261 or older, you **MUST** first install the newer version Codeks 10.2.12.13343.

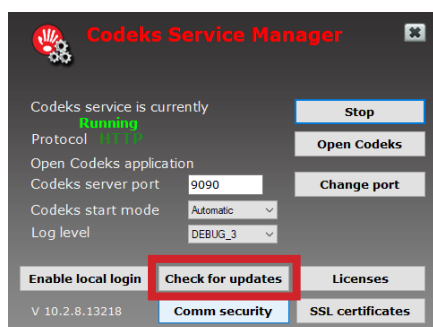
If you are already using the Codeks 10.2.12.13343 or a newer version, you can proceed to **step 2**.

## 1 UPDATING TO THE LATEST CODEKS SOFTWARE VERSION OR AT LEAST TO THE CODEKS 10.2.12.13343

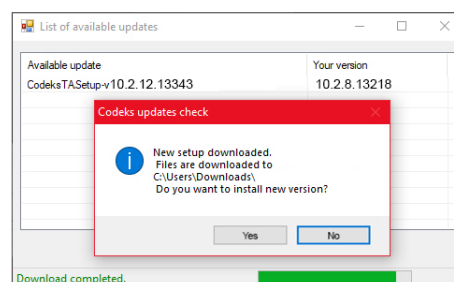
**!** Before updating to the Codeks 10.2.12.13343 version **you MUST make a backup of your database**. Instructions for backing up your database can be found in the documentation of the main Codeks application.

**i** To follow the procedure described below your server running the Codeks service must have open access to the Internet.  
If your server does not have an Internet connection, please contact your Codeks software **distributor** (one of our Jantar partners), or contact the Jantar international customer support (**support@jantar.si**).

- 1 Launch the **Codeks Service Manager** program.
- 2 Click the **Check for updates** button.
- 4 Select the latest software version or at least the **Codeks 10.2.12.13343** version and download it to your server.



- 3 The system will check if a newer version is available for your software and offer you download options.



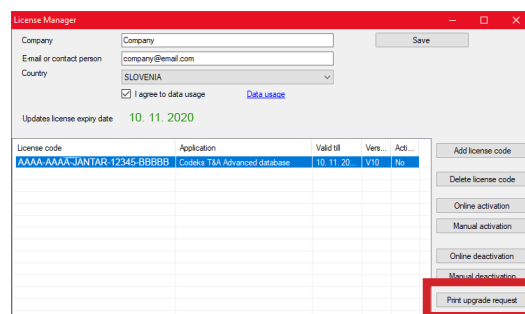
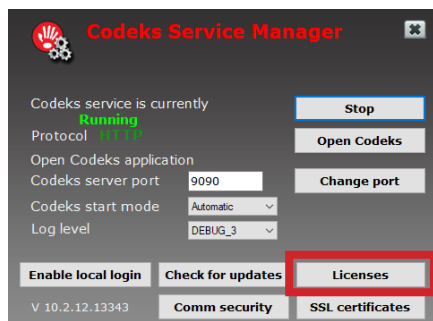
- 5 Click **Yes** to install the downloaded version. If you have not yet backed up your database, back up the database in this step. Then click **Yes** to begin the installation.
- 6 Then follow the software installation instructions.

## 2 PREPARING AND SENDING THE UPDATE REQUEST

### a Preparing the update request in the Codeks Service Manager program

**i** To follow this procedure you will require access to the server where your Codeks software is running (in order to launch the Codeks Service Manager program).

- 1 Launch the **Codeks Service Manager** program and click the **Licenses** button.
- 2 The **License Manager** window will open. In the new window click the **Print upgrade request** button.



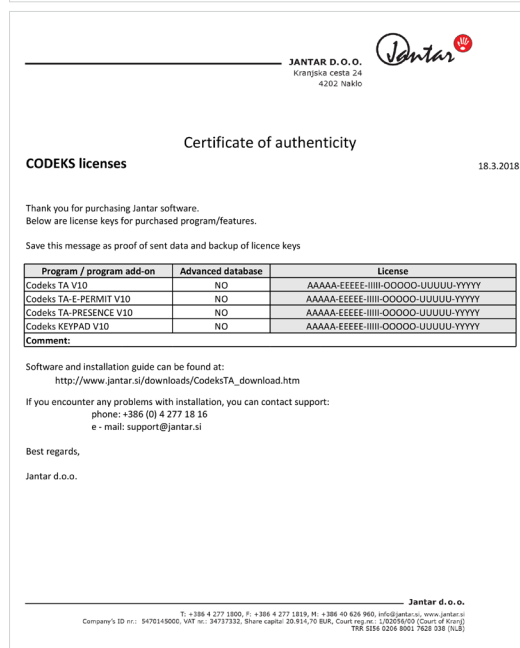
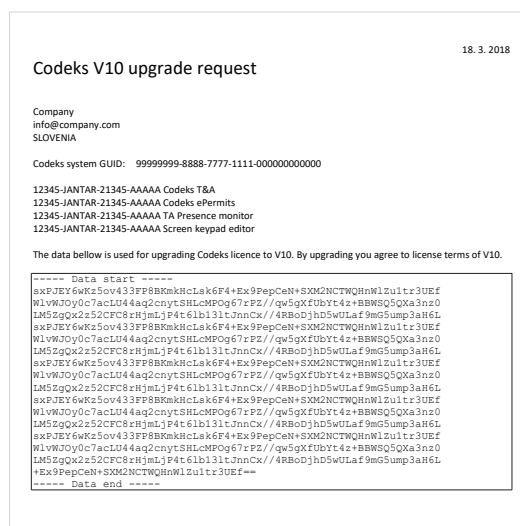
- 3 A PDF document will be generated listing all the Codeks software you are currently using.

This data is needed to prepare an offer for updates for your Codeks system, as well as generate the final update license.

- 4 Please send the generated PDF document to the **Jantar partner** from whom you purchased the Codeks software, or send the document directly to us at **Jantar**.

- 5 Our partner or Jantar will then send you an offer for updates for your system. With the new update license, you will obtain the right to update your system for at least 12 months, however, the validity of the issued update license can be extended as desired.

After confirming the offer and ordering the update license, you will receive a document containing the new Codeks V10 software update license for the agreed period.



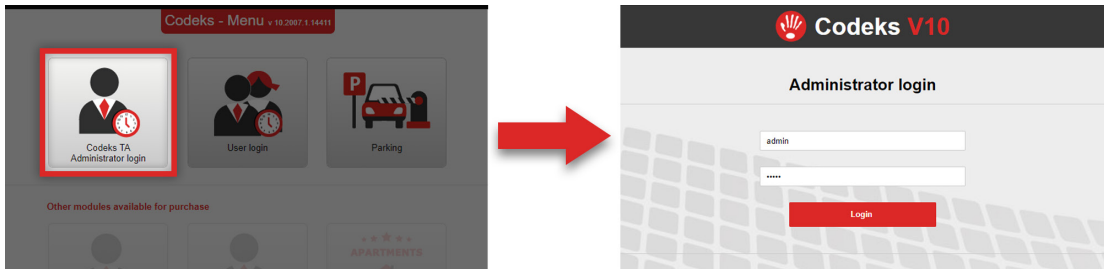
## b Preparing the update request in a web browser using your Codeks admin access

**i** The functionality described in this chapter is only available from the Codeks software version **Codeks 10.4.18.14145**.

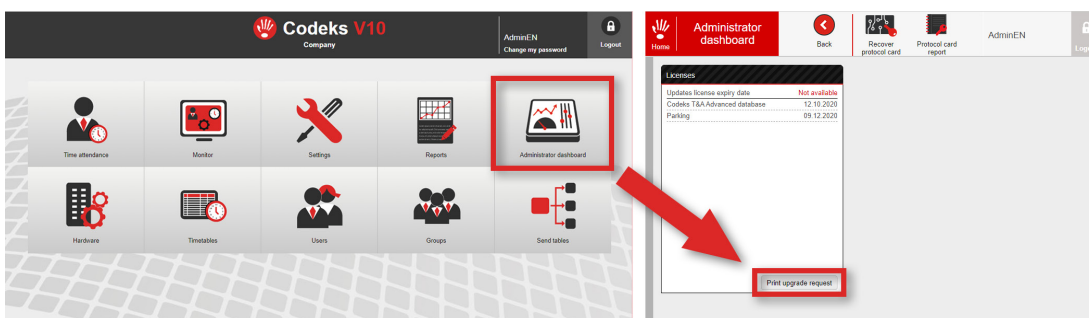
Before updating to the Codeks 10.4.18.14145 version you **MUST** make a backup of your database. Instructions for backing up your database can be found in the documentation of the main Codeks application.

**i** For this procedure, you will need **an administrator's access to the Codeks application**.

- 1 First, **log in to the Codeks application using your administrator username and password**.

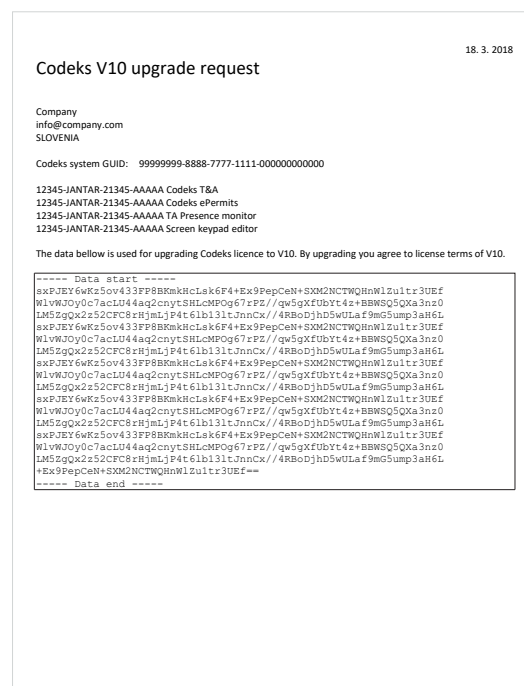


- 2 Then, in the **Main menu**, click the **Administrator dashboard**. The **Administrator dashboard** viewer will open.
- 3 On the left side, all the licenses used in your Codeks system will be displayed. By clicking the **Print upgrade request** button you will generate a PDF document needed to obtain the **Codeks Update** license for updates for your Codeks software.



- 4 **A PDF document will be generated listing all the Codeks software you are currently using.** This data is needed to prepare an offer for updates for your Codeks system, as well as generate the final update license.

- 5 Please send the generated PDF document to the **Jantar partner** from whom you purchased the Codeks software, or send the document directly to us at **Jantar**.




## 6 Our partner or Jantar will then send you an offer for updates for your system.

With the new update license, you will obtain the right to update your system for at least 12 months, however, the validity of the issued update license can be extended as desired.

**After confirming the offer and ordering the update license, you will receive a document containing the new Codeks V10 software update license for the agreed period.**

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Certificate of authenticity

18.3.2018

**CODEKS licenses**

Thank you for purchasing Jantar software.  
Below are license keys for purchased program/features.

Save this message as proof of sent data and backup of licence keys

Program / program add-on	Advanced database	License
Codeks TA V10	NO	AAAAA-EEEE-III-OOOOO-UUUUU-YYYYY
Codeks TA-E-PERMIT V10	NO	AAAAA-EEEE-III-OOOOO-UUUUU-YYYYY
Codeks TA-PRESENCE V10	NO	AAAAA-EEEE-III-OOOOO-UUUUU-YYYYY
Codeks KEYPAD V10	NO	AAAAA-EEEE-III-OOOOO-UUUUU-YYYYY

**Comment:**

Software and installation guide can be found at:  
[http://www.jantar.si/downloads/CodeksTA\\_download.htm](http://www.jantar.si/downloads/CodeksTA_download.htm)

If you encounter any problems with installation, you can contact support:  
phone: +386 (0) 4 277 18 16  
e-mail: [support@jantar.si](mailto:support@jantar.si)

Best regards,  
Jantar d.o.o.

## 3 UPDATING TO AT LEAST THE CODEKS 10.2009.0.14418

Before entering the new Codeks Update license in your system, make sure you are using the software version Codeks 10.2009.0.14418 or newer. If you are already using the appropriate version of the Codeks software, go to **step 4**.

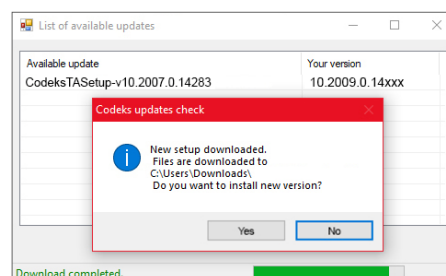
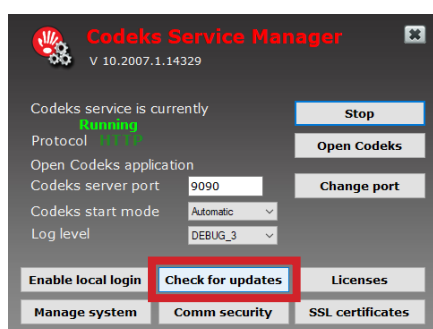


Before updating to the Codeks 10.2009.0.14418 version **you MUST make a backup of your database**. Instructions for backing up your database can be found in the documentation of the main Codeks application.



To follow the procedure described below your server running the Codeks service must have open access to the Internet.  
If your server does not have an Internet connection, please contact your Codeks software **distributor** (one of our Jantar partners), or contact the Jantar international customer support ([support@jantar.si](mailto:support@jantar.si)).

- 1 Launch the **Codeks Service Manager** program.
- 2 Click the **Check for updates** button.
- 3 The system will check if a newer version is available for your software and offer you download options.
- 4 Select the version of **Codeks 10.2009.0.14xxx** and download it to your server.



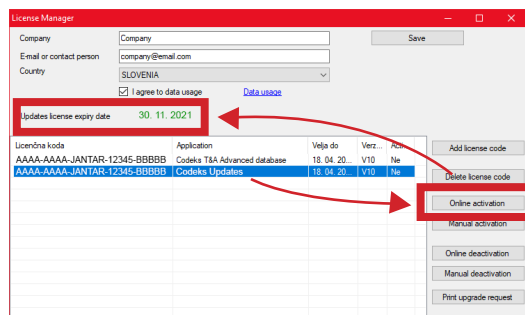
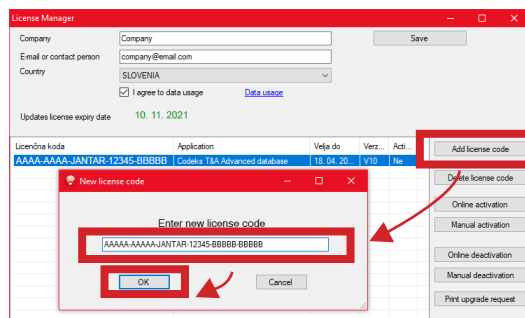
- 5 Click **Yes** to install the downloaded version.  
If you have not yet backed up your database, back up the database in this step. Then click **Yes** to begin the installation.
- 6 Then follow the software installation instructions.

## 4 ENTERING AND ACTIVATING THE NEW UPDATE LICENSE CODE

**i** To follow this procedure you will require access to the server where your Codeks software is running (in order to launch the Codeks Service Manager program).

- 1 To add a new Codeks V10 license code click the **Add license code** button.
- 2 In the new pop-up window, enter the Codeks V10 license for updates (Codeks Updates) and click **OK**.
- 3 The entered license must now still be **activated**. Mark the license and then click the **Internet activation** button to activate it. The date of eligibility for new updates will now be extended for the period of validity of the new update license.

**i** You will be able to activate the new license via the Internet only if your server running the Codeks service has open access to the Internet. If your server does not have an Internet connection, please contact your Codeks software **distributor** (one of our Jantar partners), or contact the Jantar international customer support ([support@jantar.si](mailto:support@jantar.si)).



- 4 Finally, click **Save** and restart the Codeks Service Manager.

## 5 UPDATING THE CODEKS SOFTWARE

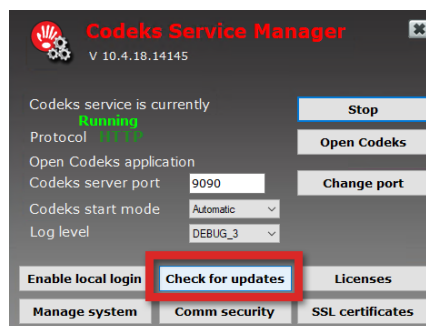
**i** To follow this procedure you will require access to the server where your Codeks software is running (in order to launch the Codeks Service Manager program).

**!** Before updating your Codeks software **you MUST make a backup of your database**. Instructions for backing up your database can be found in the documentation of the main Codeks application.

You can update your Codeks software using the Codeks Service Manager program.

It is not necessary to uninstall the existing software from your computer. You can install the new Codeks version over an existing install.

- 1 Launch the Codeks Service Manager program.
- 2 Click the **Check for updates** button.



- 3 A list of new software versions, ready to be installed, will be displayed. If only one version is available, the program will automatically offer to launch the installation of the latest version.
- 4 After launching the installation, follow the instructions for the software installation.

